GROWNSY

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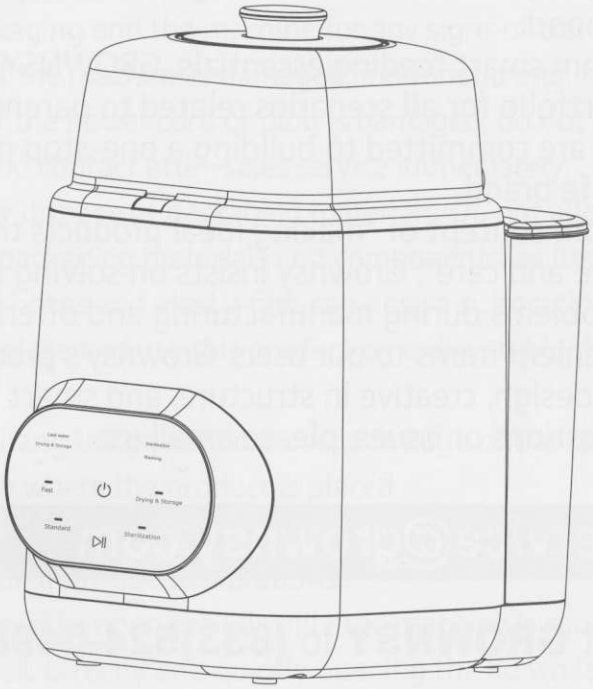

Model No: ZMW-STHB01-3

Bottle Washing Machine Product User Manual

Please read this user manual carefully before using and save it for future reference

HEARTFELT THANKS TO YOU

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Thank you so much for purchasing from us and placing your trust in our brand.
GROWNSY - Parent's best helper.
GROWNSY creates modern and thoughtful baby products for parenthood.
Starting from smart feeding essentials, GROWNSY provides a broad portfolio for all scenarios related to parents and babies. We are committed to building a one-stop maternal and baby life brand.
With the core concept of "making ideal products that express love and care", Grownsy insists on solving most difficult problems during manufacturing and offering the most convenient items to our users. Grownsy's products are modern in design, creative in structure, and smart in use.
For any questions or issues, please email us:

service@grownsy.com

Or text **GROWNSY** to **(833)524-0498**

We will resolve any customer issue within 24 hours.

Randell
Founder of GROWNSY

Safety Precautions

Attention

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1. Failure to follow the instructions may cause irreversible damage.
2. Upon receiving the product, please immediately inspect the outer packaging and the machine for any signs of transportation damage. If the machine is damaged, malfunctioning, has broken parts, or if the power cord or plug is damaged, do not use the product and contact after-sales service immediately.
3. Properly dispose of packaging materials. Do not allow children to play with packaging materials and components, as items such as cardboard boxes and plastic film can pose a suffocation hazard.
4. Always place and use this product on a dry, stable, flat, and level surface.
5. Do not hang the power cord over the edge of the table or workbench where the product is placed.
6. Do not place this product at the edge of a countertop to prevent it from sliding off due to vibrations.
7. If you need to open the lid while the machine is running, press "Pause" first. Directly and quickly opening the lid while the spray arm is running may cause hot water to spurt out, causing burns.
8. If any abnormal phenomena occur during use (such as a burning smell), stop operation immediately and unplug the device.
9. Always unplug the product after use. Do not immerse the appliance in water or rinse it directly with water.
10. Keep the product away from heat sources (heating equipment, gas stoves, gas pipes, or other devices that generate heat) and flammable substances like alcohol.

11. Before moving or storing the product, unplug it and wait for it to cool down. Before replacing accessories or touching moving parts in use, turn off the product and disconnect the power.
12. Use purified or distilled water; otherwise, the resulting scale may affect the washing effect of the bottles and accessories, as well as the product's performance and lifespan.
13. Do not use non-specialized detergents. This could cause product malfunctions or damage, and even safety issues.
14. Pour out any remaining formula solution before placing bottles in the machine to avoid affecting the washing effect.
15. This product is for household use only.
16. Keep children away from operating the product. Children should stay away from the product and specialized detergent. If the detergent comes into contact with skin or eyes, rinse with water immediately and seek medical attention promptly. Cut up plastic packaging bags to prevent suffocation hazards.
17. It is not recommended for individuals with physical, sensory, or mental disabilities, or those lacking relevant experience and knowledge to use this product to avoid unforeseen losses.
18. Do not disassemble or repair the product yourself. If the product malfunctions and cannot be resolved by following the manual, contact after-sales service. Do not attempt to disassemble or repair the product yourself.
19. If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.
20. Do not use a power strip to avoid overheating due to poor contact.
21. Plug into a grounded outlet and ensure it is securely inserted.
22. Before connecting the product to the power supply, check that

the voltage specified on the product matches the local power supply voltage.

23. Do not touch or plug/unplug the power plug with wet hands to avoid the risk of electric shock.

24. Do not move the product while it is in operation, as this may cause accidents and injuries.

25. Do not touch the heating plate, its exhaust area, bottles, accessories, or lid during or shortly after an operation to avoid burns.

26. Only add room temperature water to the water tank; otherwise, it may damage the main unit.

27. Do not add water directly into the inner chamber, as this can cause overflow and other unforeseen consequences.

28. The bottom of the product has an air intake. Do not block the intake with items such as blankets.

29. When cleaning the product, do not immerse it in water.

User Instructions

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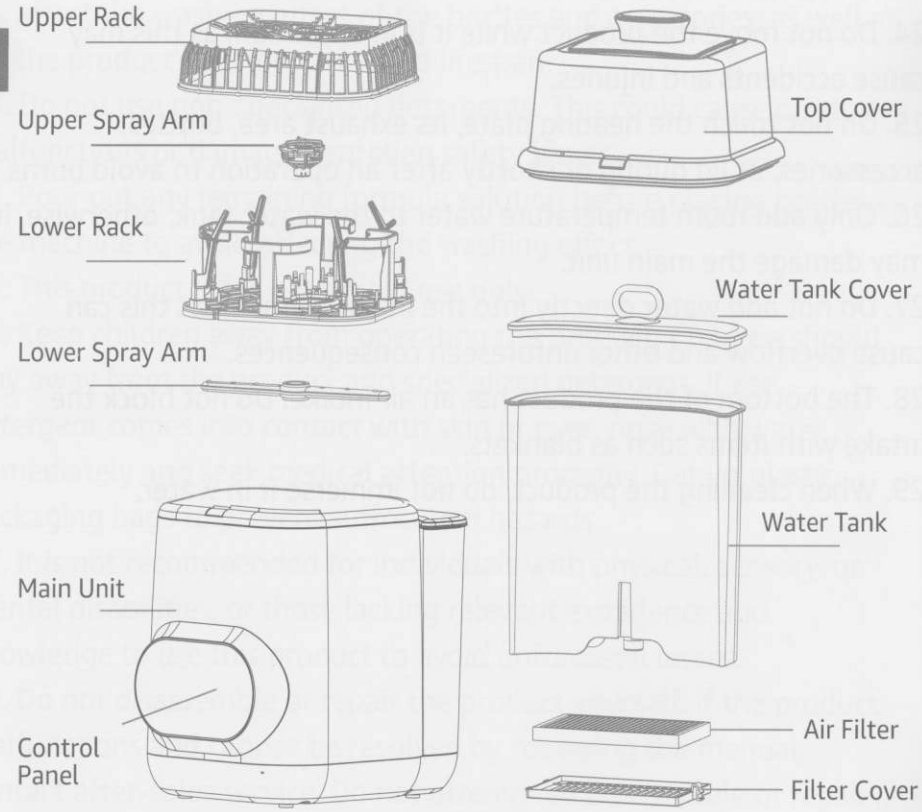
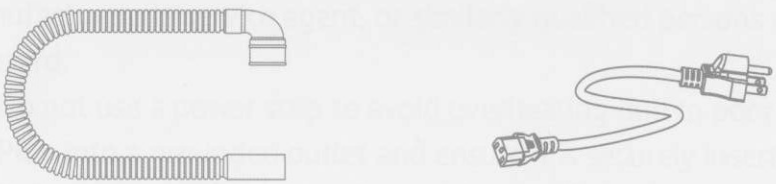
Structural Diagram



Accessories List



Drain Hose x1

Power Cord x1

Note:
The appearance and color of the product are based on the actual item. The provided images are solely for reference purposes.

Product Parameters

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Product name	Bottle washing machine
Product model	ZMW-STHB01-3
Rated operating voltage	120V
Rated power	530W
Rated frequency	60Hz
Water tank capacity	2.6L
Number of bottles that can be accommodated	4 sets
Net weight	4.5kg
Machine dimensions (length x width x height)	376*274.5*415(mm)
Drying method	Hot air drying

Control Panel Description

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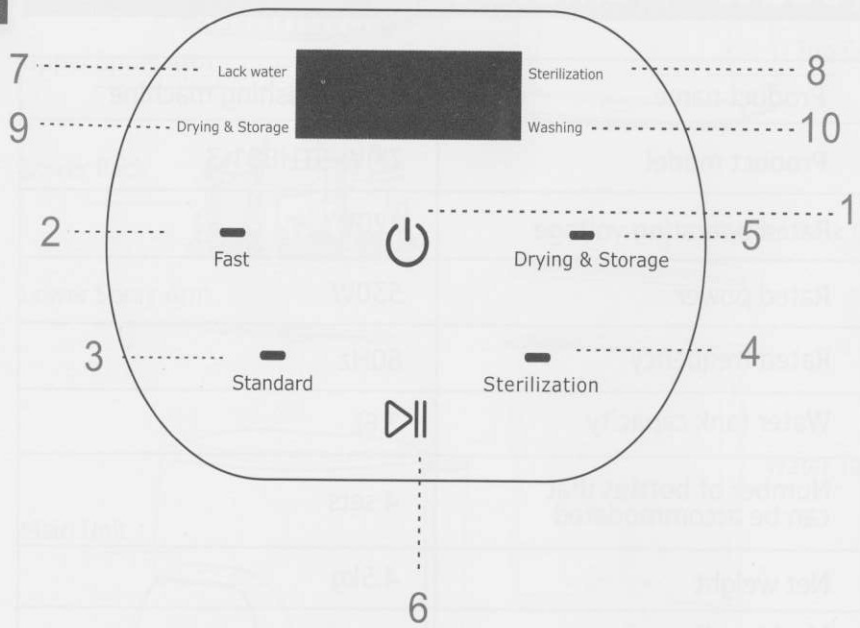

1. Power Button
2. Fast Wash Button
3. Standard Wash Button
4. Sterilization Button
5. Drying & Storage Button
6. Start/Pause Button
7. Water Shortage Indicator
8. Sterilization Indicator
9. Drying & Storage Indicator
10. Washing Indicator

Installation Instructions

1. Installation:

Take out the drain pipe and insert the connector end into the outlet pipe at the rear of the baby bottle washer; plug the power cord into the machine's power cord interface.

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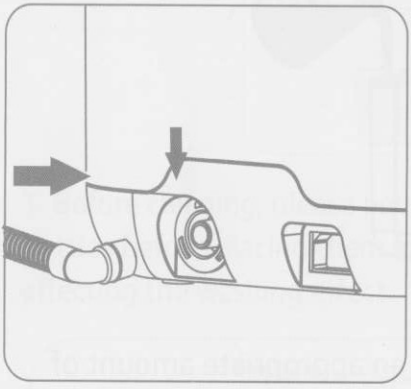
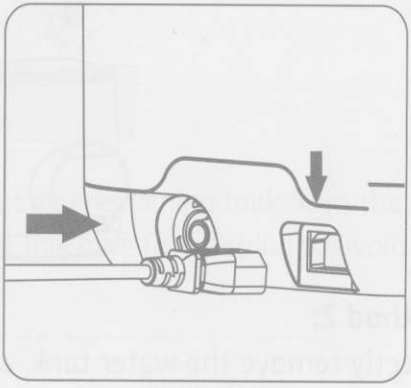
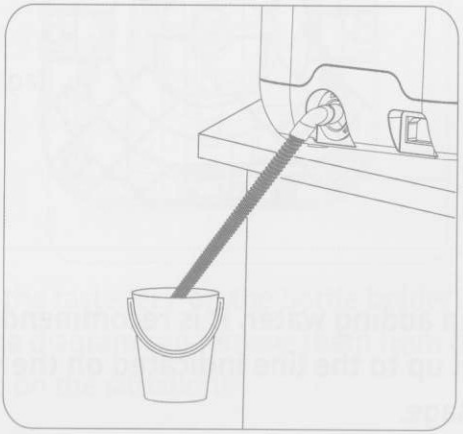




2. Connection:

Place the other end of the drain hose into a suitable drainage container or into the sink.



3. The method of filling water tank

Method 1:

Open the water tank lid and add an appropriate amount of purified or distilled water into the water tank.

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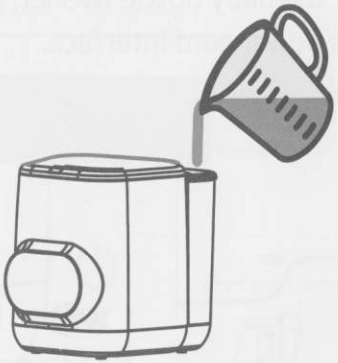

Method 2:

Directly remove the water tank, add an appropriate amount of distilled water, then place the water tank back into its designated position.

Note: When adding water, it is recommended to fill the water level up to the line indicated on the water tank for optimal usage.

Bottle Placement Instructions (4 sets)

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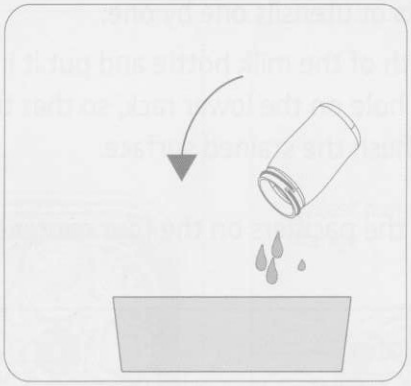
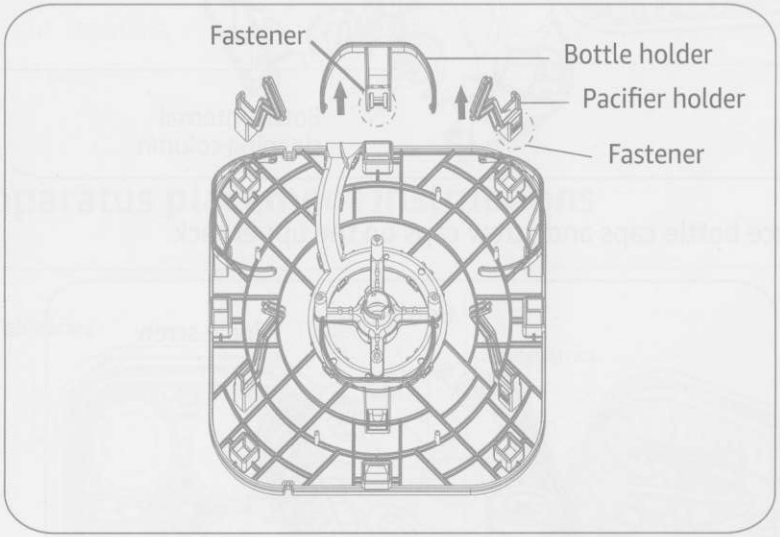


1. Before cleaning, please pour out any remaining milk from the bottles before placing them in the machine for washing to avoid affecting the washing effect.



2. Pressing the fasteners on the bottle holder and pacifier holder as shown in the diagram can remove them from the lower rack. (Depending on the situation)

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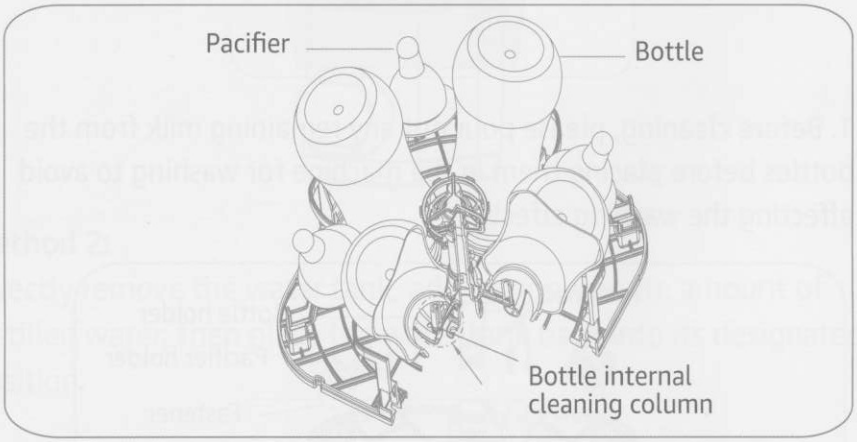
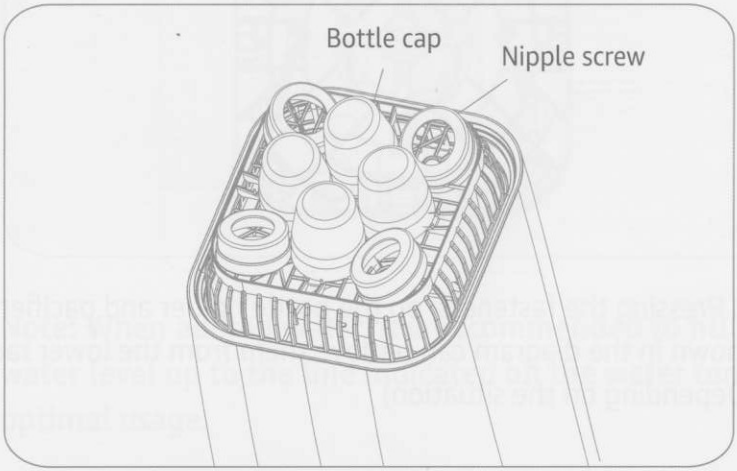
3. Please refer to the standard placement diagram and arrange the bottle components or utensils one by one:

A. Invert the mouth of the milk bottle and put it into the cavity aiming at the fixed spray hole on the lower rack, so that the spray water column can fully flush the stained surface.

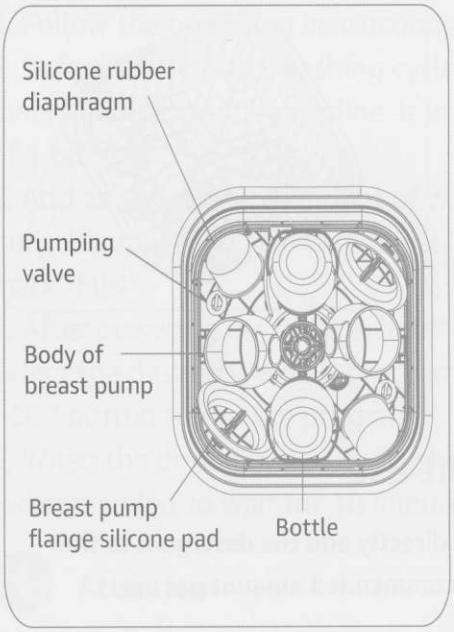
B. Pacifiers: Place the pacifiers on the four corner brackets of the lower rack.

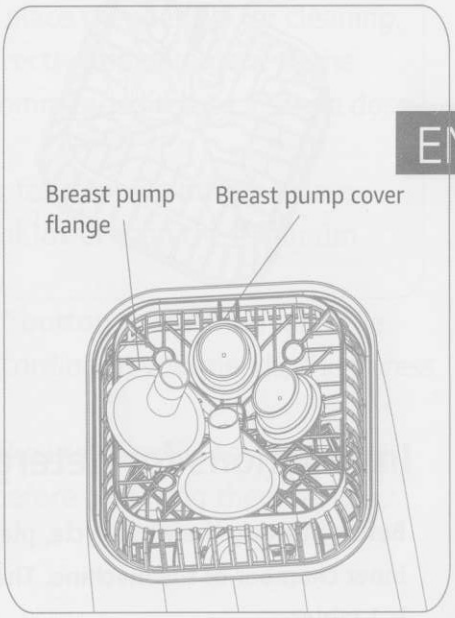


C. Place bottle caps and screw caps on the upper rack.



Breast pump placement instructions





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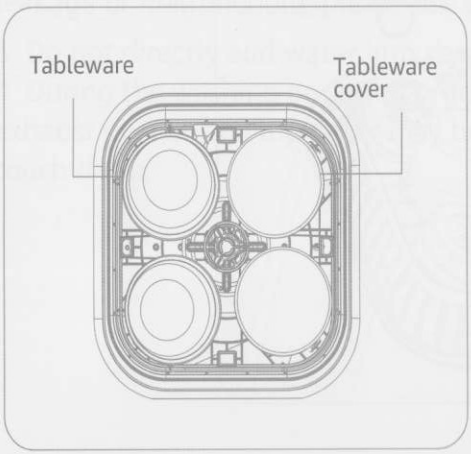
Apparatus placement instructions



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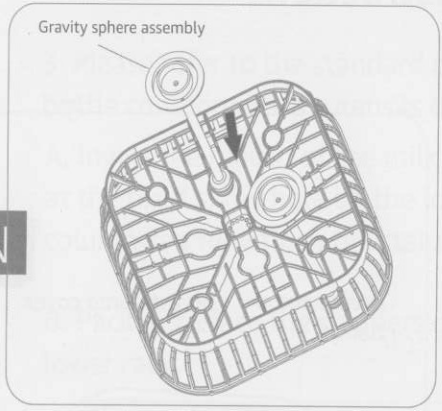
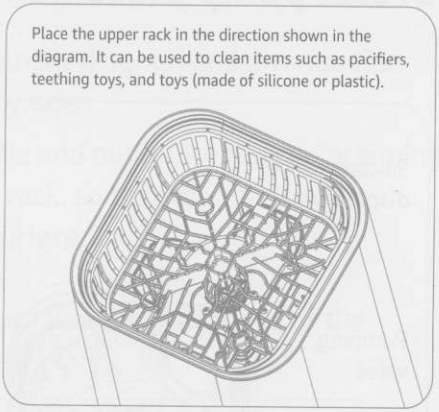
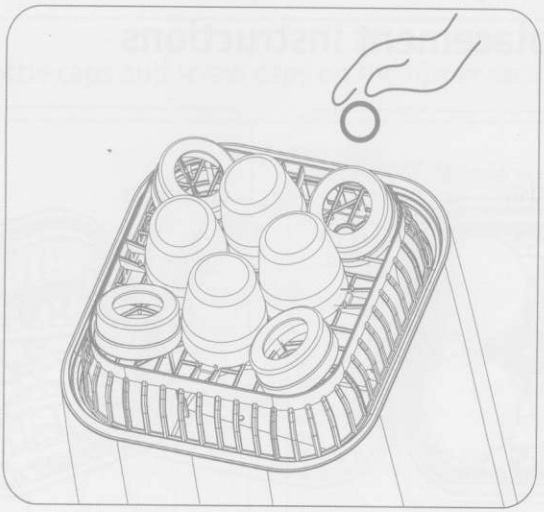



Place the upper rack in the direction shown in the diagram. It can be used to clean items such as pacifiers, teething toys, and toys (made of silicone or plastic).

Instructions for detergent use

Before starting the wash cycle, please directly add the detergent to the inner chamber of the machine. The recommended amount per use is 1 tablet.



Operation Instructions

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1. Follow the operating instructions to place the utensils for cleaning.
2. Before starting the washing cycle, directly add detergent to the inner chamber of the machine. It is recommended to use a single dose of 1 tablet.
3. Add an appropriate amount of water for cleaning into the water tank, ensuring that the water level is not lower than the minimum mark "MIN".
4. After powering on, Press & hold" ⏻ " button to start the machine. Select the desired washing program according to your needs, then press " ⏯ " button to run the program.
5. When the drying cycle just finishes, the utensils will be hot. It is recommended to wait for 10 minutes before removing them for use.

Attention

1. Please ensure that the drainage pipe is placed horizontally downward, and its highest point should not exceed half the height of the machine body.
2. Do not use dish washing liquid (to avoid excessive foam leading to leakage or malfunction); please use specialized detergent .
3. Do not directly add water into the inner chamber of the machine.
4. During the washing or drying process, the drainage pipe and the exhaust port on the top cover may become hot. Please do not touch them.

Function Introduction:

1. Press and hold the **Power** ⏻ Button to turn on the machine
2. Choose a function: **Fast** (Fast Wash), **Standard**(Standard Wash) **Sterilization, Drying & Storage**

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Fast Wash+ Sterilization+ Drying+Storage	19-min fast wash + 10-min sterilization + 60-min drying, and it will automatically store for 72 hours after the work is completed.
Standard Wash: Wash + Sterilization + Drying + Storage	29-min fast wash + 10-min sterilization + 60-min drying, and it will automatically store for 72 hours after the work is completed.
Sterilization: Sterilize Only	10-min sterilization.
Drying & Storage: Drying + Storage function	60-min drying + 72-hour storage.

3. Above Fast/Standard Wash settings are the default. Before pressing the Start/Pause ⏯ button, you can freely press any function button to disable or activate the corresponding function.
4. After selecting the desired function, then press the Start/Pause ⏯ button to begin operating.

Precautions:

1. If you need to add more items during the operation, please press the Start/Pause ⏯ button first, and then open the lid to add.

2. After pressing the Start/Pause ⏯ button, you have the flexibility to turn off or on any function that is not currently in progress. However, you cannot use function button to turn off a function that has already started. For instance, if the washing cycle is underway, pressing the washing button will not stop it. To force a stop to the washing cycle, you must press and hold the power button for 3 seconds. This action will power off the machine and initiate the draining of water from the main unit. Before initiating a new function, ensure that the water tank has sufficient water.

3. Please note that if you only turn on the Sterilization function, the machine will drain the water from the tank after the function finishes. So if you only need sterilization or drying & storage, you just need to add the water in the water tank to the sterilization water level mark to avoid wasting water.

4. Please do not pour water directly into the machine's main unit (There is a Water Tank to add water)

5. It is recommended to add only one washing tablet for the washing mode.

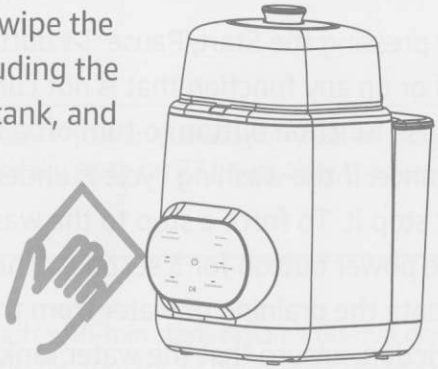
6. When the power button flashes, the machine is resetting, which is not a malfunction

7. During the drying&storage process, the drying and storage light is on and the screen displays a 60-min drying countdown; During the storage process, the drying and storage light is on and the screen displays a 72-hour storage countdown.

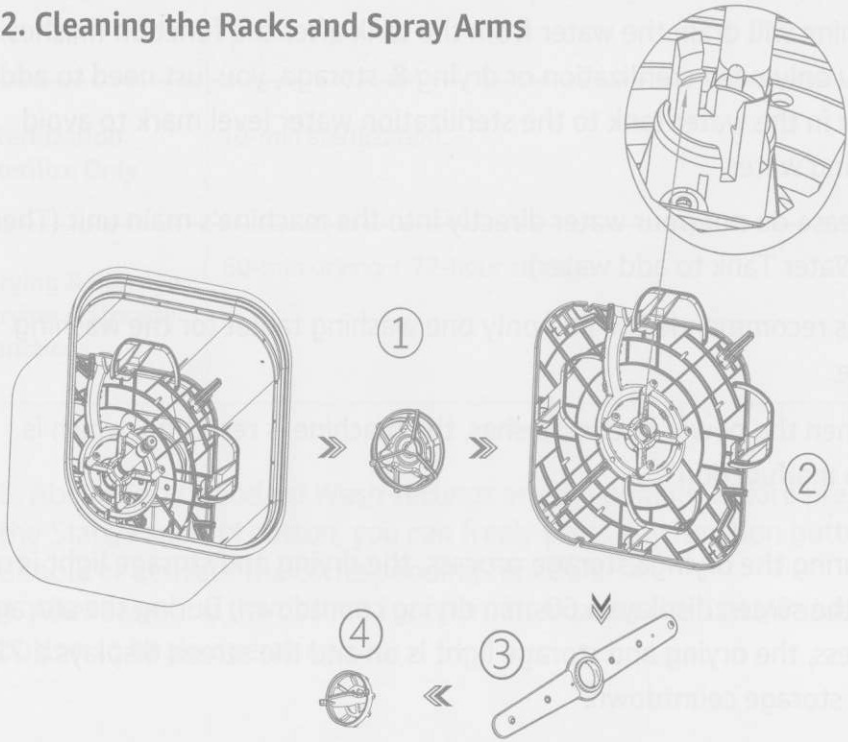
Maintenance and Cleaning

1.Cleaning the Exterior

Use a slightly damp cloth to wipe the exterior of the machine, including the body, transparent lid, water tank, and water tank cover.



2. Cleaning the Racks and Spray Arms



- Vertically remove the upper spray arm assembly
- Use appropriate force to open the latch of the lower rack (see the straight arrow in the illustration), while lifting the lower rack assembly upwards with both hands
- Remove the lower spray arm
- Rotate slightly to the right to remove the residue cup.

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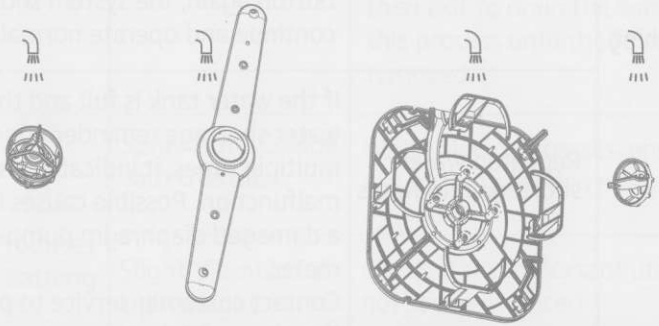
3. Rinsing:

You can rinse the lower rack, lower spray arm, upper spray arm, and residue the cup directly under the faucet.

4. Installation:

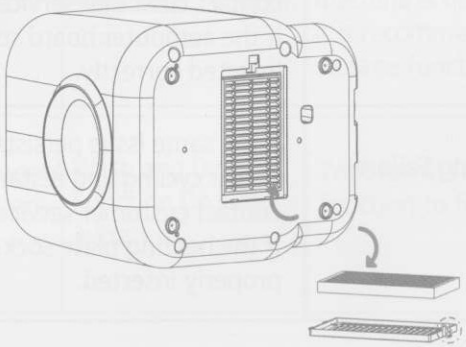
Reinstall all parts in the reverse order of step 2.



Service Guide

Air Filter Replacement Instructions

1. Lay the machine on its side and use your hand to pry open the latch on the filter cover.
2. Remove the air filter.
3. Place the new filter pad into the slot.
4. Close the filter cover.



Service Guide

Fault Codes and Symptoms

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Phenomenon	Fault Description	Troubleshooting Steps
"⌀" Light Flashing	Water Shortage Reminder	When this reminder appears, it's usually due to insufficient water in the water tank. After adding water and pressing the "Start" button again, the system should continue and operate normally.
	Repeated water shortage reminders	If the water tank is full and the water shortage reminder appears multiple times, it indicates a system malfunction. Possible causes include a damaged diaphragm pump or flow meter. Contact customer service to perform the above checks.
Display "E4"	Temperature Sensor Failure	If the same issue persists after power cycling and restarting, contact customer service to check the machine's temperature sensor.
Display "E5"	Communication Failure	If the same issue persists after power cycling and restarting, contact customer service to check if the computer board socket is inserted correctly.
Display "E6"	Heating Failure	If the same issue persists after power cycling and restarting, contact customer service to check if the heating plate socket is properly inserted.

Troubleshooting

Phenomenon	Fault Description	Troubleshooting Steps
Foam in the Wash Chamber	Wrong Detergent Is Used	1. Use specialized detergent for washing 2. Open the bottle cleaning machine and let the foam evaporate. 3. Add 1 liter of water, run any program for about 1-2 minutes, then exit to drain the water. Repeat this process until the foam is removed.
Machine Produces Impact or Rattling Sound	Spray Arms Collide with Utensils	When placing utensils, ensure they are securely fixed in place
	Slight Vibration of Lightweight Utensils	Check if any important utensils are not securely placed
Residue in Utensils Used for Steamed Egg Custard	Protein Denaturation and Adhesion to Utensils	For such utensils, it is recommended to hand wash them or supplement with manual cleaning after washing.
After the Program, the Inner Wall Is Wet	Water Droplets Residue on Inner Wall After Program Completion	This is a normal phenomenon and not a machine malfunction. If the machine is not used for a long time, it is recommended to use the drying storage function.
Bottle Components Not Dried Properly	Wash and Dry Function Do Not Initiate	Wait for the additional drying function to finish.

FAQ

Phenomenon	Fault Description	Troubleshooting Steps
Discoloration of Plastic Bottle Accessories	Washing temperature is too high	Select a function with lower temperature settings (Fast Wash Program)
Residual Washing Powder	Water flow is obstructed, preventing detergent from reaching utensils	Properly place utensils to ensure they do not obstruct the rotation of spray arms or block the detergent
	Detergent is expired	Replace the expired detergent with a fresh one
Incomplete Cleaning of Utensils	Utensils are improperly placed	Refer to the "placement instruction" in this manual and Quick User Guide to ensure utensils are spaced apart properly for effective rinsing
	Spray arms rotate unevenly	Clean the spray arms to remove any blockages
	Spray arm nozzles are blocked	Ensure no fallen utensils are blocking the spray arms
	Filter mesh is dirty	Clean the filter mesh to maintain proper water flow
	Filter mesh is installed incorrectly	Reinstall the filter mesh correctly if it was installed improperly
	Incorrect program selection	Refer to the "Function Introduction" guide to select an appropriate program
	Insufficient detergent	Refer to the "Function Introduction" guide to add the correct amount of detergent
	Water stains issue	If hard water is causing water stains on the bottles after washing, it poses no harm to health. If using purified water, this issue will likely disappear
Machine Not Starting	Water tank is not filled	Continue adding water until the water shortage indicator light goes off
	Lid is not properly placed	Check the machine lid for any obstructions and remove them
Inability to Set Function on the Machine	The Function is currently running	If necessary, terminate the current function or wait for the function to finish, then select a new function

Daily Use and Maintenance

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1. Do not tilt or move the machine while it is operating, as this may cause water leakage, electrical leakage, or other malfunctions.
2. The top cover has an exhaust vent. During operation, high-temperature steam and hot water are present. Do not touch or open the top cover during the washing process to avoid burns.
3. Do not touch the top cover or internal components during the washing process to avoid burns from high-temperature steam and hot water.
4. Do not touch the hot water discharged from the soft water hose during the washing process to avoid burns.
5. If the bottles/nipples exceed the capacity of the top cover, do not force it closed, as this may cause the top cover to deform, and hot or cold water may splash and cause burns.Reposition the nipples so that the cover can be closed.
6. Do not manually add water to the main unit wash chamber, as this may cause overflow or leakage and pose a danger.
7. Do not damage, process, arbitrarily bend, pinch, twist, pull, or tie knots in the power cord and plug, and do not place heavy objects on them.
8. Do not pour water or splash water onto the machine, as this may cause fire or electric shock. Be careful not to pinch your fingers when opening or closing the top cover.
9. Unplug the power plug before cleaning and servicing the machine. If the product is idle for a long time, unplug the power plug.
10. When cleaning the exterior surface and rubber parts, do not use alcohol, gasoline, organic solvents, or corrosive liquids.
11. Do not continue to use the machine if it is damaged, especially if the control panel is cracked, has holes, buttons fall off, or has functional abnormalities. Unplug the power plug and contact customer service for repairs.
12. In case of an emergency, if you need to stop the machine, press and hold the "Power" button. Wait for the drainage to stop, then unplug the machine, although this may affect the sterilization effect.
13. If scale forms, you can pour a small amount of white vinegar into the machine and run the "Fast Wash" program once to clean the machine.

WARRANTY & CUSTOMER SERVICE

GROWNSY is dedicated to developing user-friendly products for newborns and household use. Our goal is not merely to create products, but to create an item brimming with the care and love that we have for our customers.

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If you have any issues, please contact us directly **(service@grownsy.com)** and we will help you out.

Or text **GROWNSY** to **(833)524-0498**

REGISTER YOUR FREE WARRANTY

At GROWNSY, we adhere to the highest quality standards for our products. And please don't forget to register for your FREE one-year warranty, just in case...

www.grownsy.com/warranty